



Occupational Health Software for a multi-purpose clinic

OCCUPATIONAL HEALTH CARE

ClinicSister is built around Occupational Health Care. The details of every medical may be recorded, including test results for lung function, audio, vision, X-Rays, urine & blood analysis... the list goes on. Plan your medicals with ClinicSister using the scheduling tools and use the 200+ reports to manage your clinic effectively. You can even go paperless when you're ready and fitness certificates and full medical reports may be customised to include your logo and address details. ClinicSister will introduce you to a new level of professionalism and global excellence.

MEDICAL SCHEDULING

A critical area of risk in any occupational health facility is the danger of missed medicals. ClinicSister not only provides the tools with which to schedule medicals, it also enables you to easily track medicals that are due for any period and any company or department.

But still medicals are missed aren't they? Employees forget or are just too busy, which is why ClinicSister provides a missed medicals report which can be sent to all supervisors, copying senior management. Suddenly, compliance is possible.

PRIMARY HEALTH CARE

In a perfect world, only Occupational Health is practiced in a company clinic but the world is not perfect and ClinicSister caters for the recording of and reporting on Primary Health consultations so your records are complete. You are also able to track illness trends by company, department or even job title and Top 10 reports will give you an even more effective means of preventing illness wherever possible. As an employee walks into the clinic for treatment, ClinicSister provides the details of any chronic conditions or allergies they might have and, at the click of a button, a history of the employee's consultations, sick notes and a summary of all medicals done.

INJURIES ON DUTY

The details of any IOD may be recorded as it's treated, including the type of injury and the body part, together with the perceived severity. Allergies for an employee are immediately visible so you're able to treat the patient safely.

The thing about IOD's though is that you want to avoid them and the analytical capabilities of ClinicSister will reveal any patterns emerging, enabling preventative planning.

DISPENSING & STOCK

Recording medication and consumables used is easy and fast. More to the point, however, is the fact that you're able to automatically produce your Drug Register, a simple Stock Re-order report, a Stock Valuation report and even a Stock Balancing report to use at stock taking time. ClinicSister allows for the entry of stock Receipts, Adjustment and Write-Offs so your stock will be as accurate as possible. Distribution of medication to chronic patients may also be controlled within ClinicSister.

RISK PROFILES (ANNEXURE 3)

Incorporate Job Specifications, occupational risks and the PPE required for any job title so that the requirements of Annexure 3 for the Construction Industry are met. More than that though, ensure all risks are covered using ClinicSister's ability to create Risk Profiles for groups of employees. But why would you do that? Simply put, with ClinicSister you will be able to create say 15 Risk Profile groups to cover hundreds of job titles... it's much easier updating just 15 profiles than a profile for each and every job title.

CHRONIC MANAGEMENT

Managing and monitoring employees with chronic conditions is essential for ensuring the continued good health of every employee, and to reduce risk in the workplace. ClinicSister provides for the scheduling of chronic monitoring and for dispensing and/or distributing medication to chronic patients. Statistics and trends associated with the prevalence of chronic conditions within your workforce are easily extracted and running effective awareness campaigns is simple and effective.

ABSENTEEISM MONITORING

Whether sick notes are generated internally or from outside doctors, the recording of these within ClinicSister is fast, accurate and simple. The analysis of the sick leave recorded is revealing, providing views of sick leave in many different ways, from sick leave given by practitioners to Monday/Friday sick leave, sick leave by department or by company and even by employment type (contractors, permanents etc.). ClinicSister also provides you with a professional sick note if needed, and reveals trends which enable you to mount campaigns to reduce sick leave. It goes without saying that you are able to produce Top 10 reports which identify both individuals and departments that are chronic sick leave abusers.

WELLNESS MANAGEMENT (INCLUDING COVID AND TB MONITORING)

Managing employee wellness is the most effective way of mitigating against chronic ailments and guiding employees to healthier lifestyles. ClinicSister manages this effectively, automatically determining the vulnerability rating of employees and providing dynamic mitigating plans for each and every affected employee. Monitor COVID symptomatic employees and produce outputs required by the NIOH. In the same way, TB patients can be monitored and stats for the DMR produced.

COVID TRACKING

It's common practice these days for COVID to either be handled by outside agencies or by using the government portal for this function. Where ClinicSister gives you the edge is that you're able to monitor each step of the process, recording the submission date for each document and storing electronic copies of the documents for quick reference purposes...or to resend when you learn that they've been lost.

There is also the facility to record any cost or payment made to service providers or vendors, allowing you to keep a handle on these costs and recover them.

TRAVEL MEDICINE AND VACCINATION PROGRAMS

Whether it is the dispensing or issuing of travel medicine or a vaccination course, ClinicSister will provide you with the means of setting up the course and track the completion of each step.

Assign a program to an employee and even give them a document with the steps to be completed, together with the due dates.

DOCUMENT MANAGEMENT

For many, a paperless clinic is but a dream and, in practice, often simply less paper. Whilst ClinicSister provides you with the facility to go paperless, you can select the degree to which you wish to automate. The advantages are immense, with documents simply a click away... no more wading through filing cabinets, no more scribble notes on the inside of paper folders.

Documents may be protected too, and signed electronically from a distance. For example a report on a medical may be completed and signed electronically by the employee and the OHNP and automatically stored. The OMP would be able to review the report and sign it electronically without overwriting the original.

EMPLOYEE WORK HISTORY

As an employee moves from position to position or when they leave, their work history is tracked and linked to any medical or consultation done for each job they did.

But is this important?

It is actually essential: As each job has its own risks and requirements so any medical done must be associated with that job's risk profile. For example, an office worker is generally not exposed to the same noise and vibration as a jack hammer operator.

ClinicSister provides for the storing of each job profile and risks and retains its association with the medicals or consultations done at the time.

REFERRAL LETTERS

Referring employees for further examination or treatment is not only easy and fast with ClinicSister, you also have the ability to analyse them by category of worker, department, region etc., and even by category of practitioner.

Listing referrals for any period, follow up becomes easy and the risk of overlooking an issue diminished.

With the Enterprise and Service Provider versions, templates may be set up for up to seven different referral letters, ensuring consistency and accuracy.

REPORTING & ANALYTICS

Reporting needs differ from management to clinicians and ClinicSister addresses these different needs accordingly. Managers see only what they need and what confidentiality rules prescribe, whilst clinicians are provided with a host of tools designed to address their requirements comprehensively. Whilst there are over 200 standard reports, you also have the

facility to create your own charts and reports using the FlexiTool facilities. Literally hundreds of permutations may be produced at will and, as part of the set up process, we are able to create a comprehensive monthly report specific to your organisation or your clients' expectations.

ROUTING & ADMISSIONS

In a large clinic or small hospital, employees and patients may be admitted prior to examination and routed to the various stations for treatment or stages in their medical. ClinicSister produces the routing form which the patient then follows yet allows for them to proceed to the station least busy. Once the medical or consultation is complete, the OHNP or doctor confirms all stages are complete and signs off. Blood and urine tests can also be stipulated on the routine form for specific types of medicals or consultations.

Both the Enterprise and Service Provider versions have the ability to monitor who is still in the clinic and even how long any individual has been in the clinic, a useful way to detect shirkers.

WARD & BED CONTROL

Ward and Bed occupancy is managed using a visual scheduling tool which allows you to allocate patients to beds using a drag and drop facility. Adding new beds and wards simply increases the grid. Colour changes provide visual indications of when a bed is occupied.

DEBTORS MANAGEMENT

The Debtors Management module is a boon for Occupational Health Service Providers, enabling them to invoice automatically once a medical or consultation is complete, including procedures and medication.

Payments may also be processed and allocated and, of course statements produced. As important, ClinicSister provides for the prepayment of medicals. Even if medicals are prepaid, the statement facility provides a complete listing of all medicals done, with the details of each employee examined, which may be sent to the client.

An Aged Analysis is produced which is invaluable in managing cash flow.

Get in touch with us

Whether you want to purchase ClinicSister, have a query and would like more information or are in need of support, feel free to contact us using the contact details provided below:

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ClinicSister is available as both a full licence purchase and is available in the cloud



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