How to download your proof of insurance letters?

- 1. Go to <u>CFP Brokers Medical Malpractice Scheme Policy for Occupational Health Nurses –</u> <u>Cover4Profs – CFP Brokers</u>
- 2. Then Login.

If you already have a Malpractice account and/or have

received a renewal reminder



If you want to Register a new account and take up this

offer for the first time

REGISTER & NEW ACCOUNT

- a. If this is your first time using our MM Online System or you have forgotten your password, you will need to follow the steps below:
  - i. Click on **"Login to your Account**" and then click on **"Lost Your Password**". Your username is your email address.
  - ii. You will receive an email which will enable you to generate a password.
  - iii. Once you have generated your new password you can go back to <u>https://cover4profs.co.za/cfpohn/</u> and "Login to your Account".
- 3. Before downloading your invoices or proof of insurance letter, you need to ensure that your personal details are correct otherwise incorrect information will be carried across. If anything has changed since you applied for the cover you can click on the Edit button next to your name. It's extremely important that you provide us with all of the information requested as inaccurate or incomplete information can compromise your cover.
- 4. Now click on Account Information
- 5. You will now see your Insurance History and Billing History in the middle of the page.
- 6. Download your proof of insurance letter or invoice by selecting the appropriate PDF Icon. Please note that the icon for your proof of insurance letter will only display once our system has allocated your payment.