

Patient Flow in Occupational Health Settings

Enhancing clinical outcomes and return-to-work of employees

11 SEPTEMBER 2024
09H00-13H00

ONLINE PLATFORM



BACKGROUND

Occupational medical services have a central role in protecting employee health and preventing work ability problems. However, primary care within occupational health services is currently underused in strategizing and optimizing patient flow dynamics to improve efficiency and return-to-work of employees.

Occupational health services are in the best position to contribute towards prolonging working careers, through preventing illnesses that cause work disability and premature incapacity.

SYMPOSIUM OBJECTIVE

The Patient Flow symposium serves as a pivotal platform for occupational medical practitioners to collectively address the challenges impeding efficient patient flow that hinders a prompt and safe return to work of employees, following an occupational injury or illness.

SPEAKERS

Janet O'Neill

Deputy Head, National School of Occupational Health & Head of PAM Academy, United Kingdom

Dr Adri Landman

Clinical Manager, First Care Solutions

Dr Obed S. Mphofu

Occupational Medicine Specialist, & Medico-legal Practitioner

Gifty Nyarko

Senior Clinical Psychologist & Mental Health Expert, ICAS Group



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BENEFITS OF ATTENDING

Occupational health faces a myriad of challenges, and this symposium seeks to:

- Explore best practices in strategizing and optimizing patient flow dynamics in workplace settings.
- provide an opportunity for leaders to converge and deliberate on transformative solutions crucial for enhancing patient care delivery and resource utilization efficiency.
- Assist practitioners in formulating transitions of care of models meant to enhance clinical optimization.

WHO SHOULD ATTEND?

- ✓ Occupational medical practitioners
- ✓ Occupational nursing practitioners
- ✓ Clinical risk managers
- ✓ Employee wellness practitioners
- ✓ Case managers
- ✓ Health and safety executives
- ✓ Wellness coordinators
- ✓ HR managers
- ✓ Line managers

REGISTER FOR YOUR PARTICIPATION

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PROGRAM OUTLINE

09.00-09.45

Triage in occupational health settings: Connecting injured/and/or sick workers to the right care.

09.45-10.30

Improving patient flow in an occupational health clinic. Effective time management and infection control measures to avoid secondary health challenges.

10.30-10.40

Short Break

10.40-11.30

Managing transitions of care of injured or sick employees. Coordinating patient data between occupational health practitioners and ambulatory staff.

11.30-11.40

Short Break

11.40-12.20

Streamlining patient flow and enhancing operational efficiency through case management implementation: The expanded role of case managers in employee rehabilitation

12.20-13.00

Workplace mental health: Psycho-social services and their clinical pathway to sustaining a healthier workforce.

13.00

End of Symposium